



Technology for Life

Supplementary Privacy Information – AI Assistant

Dräger is committed to protecting the privacy of all individuals whose personal data we process. This supplementary privacy statement explains how we collect, use and otherwise process personal data when you use our AI-powered search feature (the "AI Assistant") on our Saudi Arabia website.

If you choose to use the AI Assistant, we will process only the personal data necessary to provide the service, maintain and improve its performance and quality, protect the security and integrity of our systems, prevent fraud or misuse, comply with applicable legal and regulatory obligations, and establish, exercise or defend legal claims where necessary.

For users of our Saudi Arabia website, personal data is processed in accordance with the Saudi Personal Data Protection Law (PDPL) and its Implementing Regulations. Where our European headquarters or other group companies process personal data in connection with the provision, support or operation of the AI Assistant, such processing may also be subject to applicable European data protection laws, including the General Data Protection Regulation (GDPR), where relevant.

The processing is based on one or more lawful grounds under the PDPL, including where the processing is necessary to provide the AI Assistant at your request, serves a legitimate interest of the Company that does not prejudice your rights or conflict with the PDPL and its Implementing Regulations, is necessary to comply with applicable legal or regulatory obligations, or is otherwise permitted under applicable law. Where the GDPR applies to processing carried out by our European headquarters or other group companies, the applicable legal basis will depend on the specific processing activity and may include the Company's legitimate interests under Article 6(1)(f) GDPR, compliance with legal obligations, or another lawful basis as required.

Specifically, the following categories of personal data may be processed when you use the AI Assistant:

- IP address and other network identifiers associated with your request.
- Browser and device information (such as User-Agent).
- The prompts, questions, or other content you submit to the AI Assistant.
- The responses generated by the AI Assistant.
- Feedback you provide regarding the AI Assistant's responses (such as "Thumbs Up" or "Thumbs Down").
- Technical logs and metadata necessary to operate, secure, troubleshoot and improve the AI Assistant.

Users are not required or expected to provide personal data when using the AI Assistant. Any personal data processed will be limited to what is necessary to provide the service, protected through appropriate technical and organizational security measures, retained only for as long as necessary, and processed in accordance with the applicable requirements of the General Data Protection Regulation (GDPR) and the Saudi Personal Data Protection Law (PDPL).

When you use the AI Assistant, your requests (prompts) and responses are processed solely to provide the requested service. Requests and responses are stored only in your browser's session cache for the duration of the active session and are not stored on the server.

The initial prompt for each session is retained for 25 months and then automatically and securely deleted. Optional "Thumbs up" or "Thumbs down" feedback is retained for 25 months without storing the associated request or response. The IP address associated with each request and the browser user agent are retained for 30 days for security and operational purposes before being automatically and securely deleted.

User prompts, including the retained initial prompt, are not used to train artificial intelligence models or shared with third parties, except where required by applicable law. Where personal data is transferred outside the country of collection, appropriate safeguards will be implemented in accordance with applicable GDPR and Saudi PDPL requirements.

For more information on the processing of your personal data, contact options, and your rights, please refer to our general [privacy policy](#).

Terms of Use – AI Assistant

Please note the following basic Terms of Use. By using our AI-powered search (hereinafter "AI Assistant"), you agree to comply with these Terms of Use.

1. AI-generated content may be incomplete or inaccurate. To the extent permitted by law, we disclaim any liability for any inaccuracies or omissions in the content. Users of the AI Assistant will independently and critically review the output and use the sources provided to verify the information received.
2. The search function is intended to improve access to general information available on this website and does not constitute professional advice.
3. No reliable price quotes, binding offers, other agreements, commitments, or similar information that is legally binding can be derived from its use. Please contact us through our official contact channels.
4. For use in the described and intended scenario, the entry or attempted retrieval of personal data is neither required nor intended. Please do not enter any personal data.
5. When using the AI Assistant, please limit your use to responsible and lawful purposes. We employ technically necessary monitoring to prevent potential misuse and to safeguard legal claims.
6. Users of the search function release Dräger, its affiliates, partners, and employees, to the extent permitted by law, from all claims, damages, or losses that may arise from the use of the search function or reliance on the generated content.
7. Dräger may analyze data generated during use and use it to improve the search function. This does not include the use of such data for training AI models.
8. Dräger may supplement or amend the Terms of Use at any time. Continued use thereafter shall be deemed consent on the part of the user.